

# ParX

*Viðskiptaráðgjöf IBM*



## **ISO Hópur**

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Eru til aðrir stjórnunarstaðlar en  
gæðastjórnunarstaðallinn?

ISO 9001: 2008 Gæðastjórnunarkerfi – Kröfur

ISO 14001:2004 Umhverfisstjórnunarkerfi - Kröfur ásamt leiðsögn um notkun

ISO / IEC 27001:2005 Upplýsingatækni - Öryggistækni - Stjórnkerfi upplýsingaöryggis – Kröfur

OHSAS 18001: 2007 Occupational health and safety management systems - Requirements

## *Örugg meðferð matvæla*

ISO 22000:2005 Food safety / Food safety management systems -  
Requirements for any organization in the food chain

This standard specifies requirements for a food safety management system where an organization in the food chain needs to demonstrate its ability to control food safety hazards in order to ensure that food is safe at the time of human consumption.

## *Læknisbúnaður*

ISO 13485:2003 Medical devices - Quality management systems –  
System requirements for regulatory purposes

This standard specifies requirements for a quality management system where an organization needs to demonstrate its ability to provide medical devices and related services that consistently meet customer requirements and regulatory requirements applicable to medical devices and related services.

## *Skipasmíði / Förgun*

ISO 30000:2009 Ships and marine technology -- Ship recycling management systems -- Specifications for management systems for safe and environmentally sound ship recycling facilities

This Draft International Standard specifies requirements for a management system to enable a ship recycling facility to develop and implement procedures, policies and objectives in order to be able to undertake safe and environmentally sound ship recycling operations in accordance with national and international standards.

## *Orkusvið*

### ISO 50001 Energy Management (under development)

The standard will provide organizations and companies with technical and management strategies to increase energy efficiency, reduce costs, and improve environmental performance. Based on broad applicability across national economic sectors, the standard could influence up to 60 percent of the world's energy demand. Corporations, supply chain partnerships, utilities, energy service companies, and others are expected to use ISO 50001 as a tool to reduce energy intensity use and carbon emissions in their own facilities (as well as those belonging to their customers or suppliers) and to benchmark their achievements.

## *Aðfangastjórnun*

ISO 28000:2007 Specification for security management systems for the supply chain

Specifies the requirements for a security management system, including those aspects critical to security assurance of the supply chain. Aspects include all activities controlled or influenced by organizations that impact on supply chain security. This International Standard is applicable to all sizes of organizations, from small to multinational, in manufacturing, service, storage or transportation at any stage of the production or supply chain.



# Túlkun fagsviðs

(Guidelines for application)



Dæmi.....

ISO/TS 16949 Quality management systems – Particular requirements for the application of ISO 9001:2000 for automotive production and relevant service part organizations

ISO 22006 Quality management systems - Guidelines for the application of ISO 9001:2000 in crop production

ISO 15161:2001 Food and drink / Guidelines on the application of ISO 9001:2000 for the food and drink industry

ISO 15378:2007 Primary packaging materials for medicinal products - Particular requirements for the application of ISO 9001:2000, with reference to Good Manufacturing Practice (GMP)

ISO/IEC 90003 Software engineering -- Guidelines for the application of ISO 9001:2000 to computer software



# Samþykkt vinnuregla

(International Work Agreement)



Dæmi.....

**IWA 1:2005** Quality Management Systems – Process Improvement Guidelines for Healthcare Service Providers

**IWA 2:2007** Quality management systems -- Guidelines for the application of ISO 9001:2000 in educational organizations providing educational products.

**IWA 4:2009** Quality management systems -- Guidelines for the application of ISO 9001:2008 in local government

Getum við tileinkað okkur valin atriði úr stöðlum?

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Já

Ferilsnálgun

Skjalastjórnun

Skráarstýring

Stefna – markmið – aðgerðaráætlun

Innri samskipti

Rýni stjórnenda – viðfangsefni – niðurstöður

Hæfni, vitund og þjálfun

Skipulagning framköllun vöru

Ferli tengd viðskipavinum

Skipulagning hönnunar og þróunar

Innkaup

Greining gagna

Umhverfisþættir

Viðbrögð við neyðarástandi

Áhættugreining vinnustaða

Lagalegar kröfur

Auðlindir, hlutverk, ábyrgð, ábyrgðarskylda og völd

**Resources, roles, responsibility, accountability and authority**

**9000:2005** Gæðastjórnunarkerfi - Grunnatriði og íðorðasafn

**10014:2006** Quality management -- Guidelines for realizing financial and economic benefits

**ISO 10001:2007** Quality management -- Customer satisfaction -- Guidelines for codes of conduct for organizations

**ISO 10002:2006** Quality management -- Customer satisfaction -- Guidelines for complaints handling in organizations

**ISO 10003:2007** Quality management -- Customer satisfaction -- Guidelines for dispute resolution external to organizations

**ISO 19011:2003** Leiðbeiningar um úttektir gæða- og/eða umhverfisstjórnunarkerfa

**9004:2000** Gæðastjórnunarkerfi - Leiðbeiningar um bætta frammistöðu

**INF 2000:2000** Guidelines for certification of electronic web sites - Requirements for design and maintenance

**ISO 10019:2005** Guidelines for the selection of quality management system consultants and use of their services

**ISO CD 26000** Guidance on Social Responsibility

Stundum ertu of nálægt til að sjá heildarmyndina

ParX er þrautreynt ráðgjafar- og rannsóknarfyrtæki sem hefur á að skipa á þriðja tug ráðgjafa með sérfræðimenntun á ýmsum sviðum og viðtæka reynslu úr atvinnulífinu. Ráðgjafar ParX greina aðstæður frá ýmsum sjónarhornum og veita ráðgjöf á sviði fjármála, stjórnunar, stjórnsýslu, markaðsmála, mannaúts og upplýsingatækni. Okkar markmið er að miðla dýrmætri sérfræðipækningu og skilja eftir skarpari sýn.

# Takk fyrir

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–annað sjónarhorn